



PawPointsRewards.com Online Retailer Receipt Submission - Chewy.com

What do I need from Chewy?

Please submit the receipt from your **Online Account Order History** that includes the same important information needed for standard in-store receipts:

- Store name
- Purchase date (*Not* shipping or delivery date; we need the date the order was placed)
- Qualifying cat product name(s)
- Price per item and total price

NOTE: Many online retailers email you an abbreviated Order Summary receipt which *does not include* all of the necessary information we need to process your receipt upload. A copy of the full receipt and/or invoice from your Account Order History is needed (see example to the right).



Questions?
1-800-672-4399
WWW.CHEWY.COM

Details for Order # [REDACTED]

Order Placed: Jul 21, 2021
Order Total: \$14.60

Processing

Qty	Item	Unit Price
1	Fresh Step Multi-Cat Scented Clumping Clay Cat Litter, 14-lb box	\$8.88

Sent To:
[REDACTED]
[REDACTED]
SAN FRANCISCO, CA 94105-3286

Delivery Method:
Flat-Rate Shipping

Payment Information

Payment Method: VISA Last digits: [REDACTED]	Item(s) Subtotal:	\$8.88
Billing Address: [REDACTED] [REDACTED] SAN FRANCISCO, CA 94105-3286	Shipping:	\$4.95
	Total Before Tax:	\$13.83
	Sales Tax:	\$0.77
	Order Total:	\$14.60

If you have any questions regarding your order, please [contact customer care](#) at 1-800-672-4399. To view the status of your order, return to [Order Summary](#).
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What do I do?

STEP 1
Check out with qualifying cat purchase.

The screenshot shows the Chewy checkout process. At the top, there's a blue header with the Chewy logo, "Secure Checkout", and navigation links like "Questions? 24/7 help" and "Continue Shopping". Below the header, there's a promotional banner for "Autoship" with a "Save 35% on your first Autoship" offer. The main content area is divided into several sections:

- Your Shipping Address:** Shows a redacted address in San Francisco, CA 94105-3286, with a "Change Address" button.
- Start Autoship:** Promotes the Autoship service with a "More Info" link. It offers two options: "Yes, make my life easy" (selected) with a frequency of "Every 4 weeks", and "No, thank you." (unselected). A note states "Your items will only ship once." There's also an "Apply Chewy Gift Card" checkbox.
- Place Order:** An orange button to proceed with the purchase. A note below it says "By placing your order, you agree to Chewy.com's Privacy Policy and Terms of Use."
- Order Summary:** A section with an "Edit Cart" link. It lists the item "Fresh Step Multi-Cat Scented Clumping Clay Cat Litter, 14-lb box" with a quantity of 1 and a price of \$8.88. It also shows a subtotal of \$8.88, flat-rate shipping of \$4.95, and an estimated tax of \$0.77, resulting in an order total of \$14.60.
- Promo Code:** A field to enter a discount code with an "Apply" button.

At the bottom right, there's a "Shop with Confidence" logo.

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STEP 2

Go to Account Order History and click on "Details" then "View or Print Invoice." Make sure this includes the STORE NAME (Chewy.com), the PURCHASE DATE, the QUALIFYING CAT PRODUCTS and the TOTAL AMOUNT PAID.

Take a SCREENSHOT.

Is this the right image?

If so, just click upload. If not, simply replace the picture (of your receipt, not your cat).

[UPLOAD IMAGE](#)

[Replace Image](#)



STEP 3

Go to [PawPointsRewards.com](#), sign into your account and click the "Upload" tab. Click on the "UPLOAD NOW" button and upload your shipping confirmation.



Paw yeah! Your receipt was uploaded.
We'll send you an email confirmation within 48 hours.



Upload a pic of your receipt

We accept receipt images in .gif, .jpg, or .png formats. We currently can't accept .pdf format receipts (but you can convert those to .jpg/.png). Sadly, we also don't accept cat pics.

[UPLOAD NOW](#)



More ways to send us your receipt:

- Email submission is almost ready, just a few more details to work out. For now, keep uploading.
- SMS receipt submission functionality will be here soon.

STEP 4

That's it! You should receive a confirmation that points will be added to your account within 48 hours.